Clarivate

Pre-Implementation checklist

Vega Mobile

Steps for a smoother implementation



To support a smooth Vega Mobile implementation, we've compiled a list of key information we'll need from your library. Providing these details at your earliest convenience will help us stay on track and ensure a successful rollout.

Main contact for the implementation project

Please identify the main contact(s) who will be working with the Clarivate Implementation team. This person should be the owner or administrator of the Apple Developer Account. Please be aware the owner and/or administrator will have ongoing tasks to complete after the mobile app has gone live such as accepting Apple's updated terms & conditions or account renewal.

Apple Developer account (Required for iOS app launch)

To publish your Vega Mobile app in the Apple App Store, you will need to:

- Create or provide access to an Apple Developer account owned by your library.
- Grant Admin permissions to Solus developers so they can submit the app to the App Store on your behalf.
- The account should be ready before starting the project, as Apple requires the app owner to hold the developer account.
- **Important:** Neither Solus nor Clarivate can own your app or Apple Developer account. Apple requires the account to belong to the organization publishing the app.
- If you do not have an Apple Developer account, we recommend checking with your city, county, state, or other IT partners to see whether an existing organizational account can be used for your library app.
- If an appropriate Apple Developer account is not available, your library will need to create one before the iOS app can be published to the Apple App Store.
- Apple requires a DUNs number which will need to be set up for if you do not have one.
    - A DUNs number is a unique nine-digit number that identifies business entities on a location-specific basis.
    - The DUNS number needs to be for the library, not the community or county.
    - If you do not have one, A DUNs number can be created on the Dun & Bradstreet website. It is free to create and can be done quickly.
- Once you have a DUNs number, please go to the Apple Developer Account website. During the process, make sure to select 'government entity' under Organizations.
- The person who creates the Apple Developer account should be:
    - Library Director
    - Executive Director
    - IT Director/IT Manager
    - Business Administrator

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    - Another senior employee authorized to sign agreements on behalf of the library

- We recommend using a library email address associated with your organization's domain (e.g., itdirector@everytown.com) when creating your Apple Developer account.
- After you submit your enrolment, Apple will review the application and provide any required follow-up instructions. As part of the verification process, Apple may request government-issued identification or additional documentation to confirm your organization's status.
- **Apple's review process can take time, so we recommend starting this step as early as possible.**
- Please note that Clarivate cannot create or manage an Apple Developer account or communicate with Apple on your behalf regarding account setup.
- Apple currently charges a $99 annual fee for an Apple Developer account. Apple does offer waivers to nonprofit or government entities. Please see the Apple Developer website for more information.

Google Play Console Developer Account

Unlike Apple, Google does not require your library to create or share a Google Play Console Developer account.

Test users for Apple (TestFlight)

To support testing during implementation, please:

- Provide one or more test user accounts to the Clarivate implementation team. These accounts will be used to test your mobile app through Apple's TestFlight service before launch.
- TestFlight is only used during implementation and pre-launch testing.
- Once your app is live, your User Acceptance Testing (UAT) app will be available through the standard process.
- Learn more about TestFlight here.

EContent integration information (e.g. Overdrive, Hoopla, BorrowBox, Axis 360, Cloud Library)

- If you have previously shared eContent integration credentials with Clarivate for another project, please note that, for security reasons, these details are not retained or shared across projects.
- As part of the implementation process, you will need to provide the required Customer ID, Client ID, API Key, Customer Secret, or other applicable credentials for each eContent provider you would like integrated.
- These credentials will be requested in the implementation packet shared during project kick-off.
- **Important:** Clarivate cannot access or retrieve these credentials on your behalf, so they must be obtained directly from your eContent provider and supplied by your library.

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If using Polaris ILS, a valid staff account is needed

- Please provide a valid Polaris staff account as part of the Vega Mobile setup process. The account should be provided in the format domain\username, along with the associated password.
- You may create a dedicated account specifically for Vega Mobile or eContent integrations if preferred.
- The account must be:
  - Created in Active Directory
  - Assigned to the appropriate Polaris Admin group
- If your library uses a DMZ environment, a corresponding account must also be created there.

For consortium

Before the project kick-off, please:

- Determine whether you will use a single shared app for all member libraries or separate branded versions for individual libraries.
- If separate library-specific versions will be used, identify the first 1-2 libraries you would like to implement.
- Provide a primary contact for each participating library to support communication and project coordination.

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